

PROJECT SUMMARY

BAYER LESSONS LEARNED

KNOWLEDGE MANAGEMENT



WHY

For making use of the experience from completed CapEx projects, Bayer AG has set up a standardized Lessons Learned process. This includes a knowledge database, a knowledge uptake workshop and 1-2 mandatory Lessons Learned workshops. Bayer has asked SYNK to support with facilitation of the workshops within this process.



HOW

For each Lessons Learned workshop, SYNK analyzes a survey among the project participants. Based on the results, SYNK prepares and facilitates the Lessons Learned workshop. The results are documented in a Bayer standard template. Eventually the results are translated to English for storing them in the Bayer knowledge database.



WHAT

Analysis of survey results, medium group on-site LL workshops and/or small group online workshops. Facilitation, documentation, project management, translation. Further development of the lessons learned process.



CUSTOMER VOICE

„We are impressed by SYNK’s thorough preparation, agility and professional facilitation. The workshops delivered a large number of Lessons Learned with above-average information value“

Martin Schreiber (Expert Continuous Improvement CapEx Projects, Bayer AG)

333

PARTICIPANTS

36

WORKSHOPS

>150

LESSONS LEARNED
ONEPAGER